



REPUBLIC OF THE MARSHALL ISLANDS
OFFICE OF THE PUBLIC SERVICE COMMISSION

P.O. BOX 90 • Majuro, Marshall Islands MH 96960
TEL: 692-625-8298/8498 • FAX: 625-3382 • Email: pscrmi@mtamar.net

PUBLIC SERVICE INSTRUCTION
2018/001

In an effort to streamline and better coordinate communications and tasks related to the Group, Term & Life Insurance Coverage for all of its participating public service employees, including the insured members of the other local policy holder groups on Majuro and Ebeye, the following shall be immediately put into effect.

1. Each group, including the GRMI group, shall be required to provide to the PSC the name and official title of a contact person that will serve in the capacity of an official contact person for any and all matters related to the IAC insurance program.
2. Roles of the official contact person shall include the following:
 - a. Shall be required to provide to the PSC contact person a listing of its employees who are currently on their premium payment toward their insurance with IAC. This information must be submitted to PSC every pay period.
 - b. Shall inform and assist any member of his/her group with missing premium payment and to ensure late payment is secured within a timeframe not to exceed two (2) pay periods.
 - c. In the event any Benefit Claims processed is denied, documentation of such must be furnished immediately to PSC for further review and recommendation.
3. In the pursuit of establishing a closer inter-coordination, a quarterly meeting of the RMI group and the LOCAL GROUPS shall be held to facilitate implementation of the renewed contractual agreement of the GRMI Group, Term Life Insurance Program.
4. The PSC, being the RMI national Focal Point, shall take actions necessary to combat the growing problem of Missing Premium, and to immediately cause to secure remedial measures and resolving guidelines.

Donald F. Capelle
Chairman, PSC



Jiba B. Kabua
Commissioner, PSC



Justina R. Langidrik
Commissioner, PSC

Note: This instruction is to be read with PSC Regulation 4 "Group Life Insurance Program"